丢失行李调查表
Missing Property Questionnaire

AIR CHINA 中国国际航空公司

DF-253

查询编号 File Reference Number：	行李丢失Missing Baggage□　　内物丢失Missing Item□

尊敬的旅客：
　　中国国际航空公司对您的行李未能与您同机抵达而给您带来的不便深感歉意。如果您在报失后72小时内仍未收到丢失行李，请您将此表列明的各项内容填妥，并尽早邮寄或传真至我处。由于此资料会有助于进一步查找您的丢失行李，请您尽量列明行李内物细节（含丢失物品数量、名称、购买日期及购买价值），以便查找。如果您丢失若干件行李，请分别填写每件行李的内装物品明细。非常感谢您的配合。

Dear Passenger,
Please accept our sincere apologies for the baggage delay on your arrival and for any inconvenience caused. If your missing personal property can not be located within 72 hours, please complete this form, including the inventory list as detailed as possible and send it back to us through mail or fax. This form will be used for baggage tracing, please list details of contents (includes quantity, title, purchasing date and value) . In case of multiple missing, we would like you to complete one separate list for each baggage. Thank you for your cooperation.

姓氏/Surname	名字/First name

联系地址/Contact Address

联系电话/Contact Phone	国家/Country

电子邮件地址/Email Address	传真/Fax

会员卡号码/Membership No.	职业/Occupation

航空公司 (Airline)	航班/日期(Flight /date)	起飞机场 (From)	到达机场 (To)

托运行李总数（件/公斤）Total No.of Baggage Check-in (piece/kilo)	已取行李总数（件/公斤）Total No.of Baggage Received (piece/kilo)	丢失行李总数（件/公斤）Total No.of Baggage Missing (piece/kilo)	您最后在何时、何地见到您的行李?/When and where did you see your baggage last?

是否已付行李逾重费用?/Have you paid any excess baggage charges?　　是 Yes □　否 No □
是否已付声明价值附加费?/Have you paid any excess value declaration charges? 是 Yes □　否No □
请附收据/Please enclose receipt

行李上的特殊标记或姓名地址/Special markings or name and address label on bag

行李是否在途中重新交运或更换行李牌?/Was baggage rechecked and new tag issued?
　　　　　　　　　　　　　　　　　　　　　　　　是 Yes □　否 No □
如果是，在哪个机场?/If yes, at which airport? _____

您是否有向其它航空公司报失?/Was loss already reported to other airline　　是 Yes □　否 No □

如果是,在哪家航空公司?/If yes,at which airline? _____

丢失行李的类型/Type of missing baggage
质地/Material _____　　品牌/Brand_____　　颜色/Colour _____

如果您在到达目的站机场时未能及时申报行李丢失，请列明原因/If you did not report the loss at once on arrival,please state reason.

您以何种方式申报行李丢失?/Was report made?　　亲身前往/In person □　　电话/By phone □

请详细列出行李内的物品。每件丢失行李填写一张清单。 Full details of contents of missing baggage.Please use separate sheet for each bag				
请用正楷填写/Please print in capital letters				
Quantity 数量	Article 物品	牌子名称,颜色,质地及其它描述 Brand,Colour,Material etc.	购买日期 Purchase Date	购买金额 Purchase Price
[例Example] 1	Shirt 衬衫	Zara,pink with white stripes,men shirt,Size M 品牌Zara，M号男士粉色白条纹衬衫	2008-5-5 2008年5月5日	EUR 30 30欧元
您以前是否丢失过行李?/Have you had any previous baggage losses? 是Yes□ 否No□	总金额 Total Value		货币单位 Currency	
本人声明证实上列提供之详情完全属实。 I affirm that the above particulares are completely true.		签名/Signature		日期/Date